



## **CSBG Success Story**

Please submit success story to Jessica Simon at <u>jessica.simon@commerce.wa.gov</u>. If you have questions, contact Jessica at 360-725-2850. Due Date: The 10<sup>th</sup> of the month the story is due.

**Date:** 2/18/2010

Organization Name:	Chelan-Douglas Community Action Council		
Contact Person/Title:	Bob Soule, Executive Director		
Contact E-mail:	bobs@cdcac.org		
Contact Phone #:	509-662-6156		

1. Success Story is for:		FFY 09 (skip to question 8) FFY 10 (skip	p questions 6 & 7)	
2. CSBG Project Name:	Literacy Council of Chelan-Douglas Counties			
3. Total Project Budget:	\$88,138.00			
4. Total CSBG Amount of Budget:		\$42,111.00		
5. Number of total clients expected to				
serve, with all funds for the project:		30		
6. Number of ARRA jobs expe	ected to be	created/retained as a result of this project:	3.5 FTE	
7. Number of ARRA jobs actually created/retained as a result of this project to date:			3.5 FTE	
8. Brief project/activity description:		The Literacy Council will increase both tutor and student numbers		
9. How will this project help clients, build community, and form new partnerships? What aspects of the				

How will this project help clients, build community, and form new partnerships? What aspects of the project would you like to share with the public:

Our Literacy Council is increasing both their volunteer recruits as well as their student count. Increasing their student count has not been difficult; they had a waiting list of nearly fifty individuals. The director at the Literacy Council believes this new demand is directly related to the economic downturn as people realize that they must increase their English language skills if they are to find suitable, more sustainable employment. The following story comes from the Literacy Council and speaks to what can happen when someone is given the chance to improve their English skills and the confidence to continue the learning progress.

"This morning we placed one of our students, M.G., with another tutor because of schedule change. After 14 years of working in an apple shed, M. got a job in the housekeeping department at the Wenatchee Valley Medical Center. This is a job that will bring her an increase in salary and for the first time, medical benefits. Getting out of a "shed environment" also give M.G. a sense of accomplishment and satisfaction. When she came to meet her new tutor today M.G. said she felt proud and excited to start her new job. She attributes her success to her improved English skills which gave her the confidence to apply for the job in the first place."